

PEI Social Assistance Program

The Social Assistance Program helps you meet your basic needs when you cannot. The program provides help on a case-by-case basis to people who meet the requirements.

Social Assistance will help you pay for:

- Food
- Shelter
- Medications
- Basic dental
- Glasses
- Funeral costs

The amount of money you can get depends on how much money you make, how many children you have, and if you own your own home or rent.

PEI Social Assistance Program *Application Process*



Call Toll-free Number to Confirm Eligibility

The first step is to call 1-877-569-0546, where they will take your information in order to assess your eligibility, like demographics, information about your income, living situation, special needs requirements etc. Based on that information, the screener will tell you whether they think you are eligible for the program or not.



Screener Confirms Eligibility

If the screener thinks you are eligible, they will book you an appointment with a Social Support Coordinator. They will also tell you what documentation to bring with you to this appointment based on the information you provided earlier (e.g. pay stubs) . This appointment can also be done at your home if mobility is an issue.



Screener Rejects Eligibility

If the screener thinks you are not eligible, you can still ask them to book you an appointment with a Social Support Coordinator in order to go through the application process. The Screener will tell you what documentation to bring with you to this appointment based on the information you provided earlier (ex. pay stubs). This appointment can also be done at your home if mobility is an issue.



Appointment with Social Support Coordinator

In this appointment, the Social Support Coord will review the information you provided during the screening with you as well as the documentation you were asked to bring with you. They will then complete with you a full assessment and evaluate your application.



Approved

If approved, the Social Support Coordinator will help you fill out your paperwork, will develop a case plan with you, and connect you with other resources if applicable.



Payment

The Social Support Coordinator will work with you to set up an electronic pay system - setting up direct deposit is highly recommended.

Rejected

You can appeal any component or decision throughout the process by filling out an appeals document (which your Social Support Coordinator can give you) and mailing it or emailing it to :

Department of Family and Human Services
2nd Floor, Jones Building
11 Kent Street
PO Box 2000
Charlottetown, PE C1A 7N8

wahughes@gov.pe.ca